Montcalm Community College Student Resources and Updates Regarding Coronavirus (COVID-19) for summer session
Revised June 1, 2020

General announcements
Montcalm Community College’s summer classes are online, and the college’s campuses are closed to the public until the Governor’s stay-at-home order is lifted. Students should continue to look for course updates from your instructors in Canvas.

If you need assistance or have questions, college representatives are available through Live Chat, which is accessible on MCC’s website at www.montcalm.edu or you can contact us by emailing studentsuccess@montcalm.edu or calling 989-328-1277.

Recreation facilities are closed
The college’s recreation facilities, including its pool, gym, fitness center, as well as its food service provider, the Woodside Café, are closed until further notice.

Cancellation of events
All in-person MCC-sponsored events have been canceled or postponed until further notice. Visit www.montcalm.edu/events for details.

Bookstore
The MCC Bookstore, operated by Barnes & Noble, is closed until the college reopens to the public. Online orders may be placed on the bookstore website at www.montcalm.edu/bookstore. However, until the stay-at-home order in Michigan is lifted, your orders may be delayed in being fulfilled or shipped.

CIS Lab
Until the college reopens to the public, the CIS Lab will continue to offer online consultations for assisting students with computer software questions by emailing cislab@montcalm.edu.

Financial Aid
Questions about financial aid may be directed to MCC’s Financial Aid office Mondays through Fridays from 8 a.m. to 4:30 p.m. by calling (989) 328-1205 or by emailing finaid@montcalm.edu.

IT Services
Do you need help with your technology? MCC’s Information Technology Services (ITS) Department service desk offers students assistance. Visit http://my.montcalm.edu and select Report Issue on the home page or call MCC’s ITS service desk at (989) 328-1246.

Library
The MCC Library will continue to offer online services until the college reopens, by calling (989) 328-1261, emailing librarystaff@montcalm.edu or through Live Chat. Hours are Mondays through Thursdays from 9 a.m. to 1 p.m. and via email and Live Chat from 5 to 7 p.m. The library is closed on Fridays. Visit www.montcalm.edu/library for more information.
Math Center
MCC’s Math Center will continue to offer online math coaching until the college reopens. Coaching sessions are by appointment only during these hours and may be made by emailing Sara Hansen at sara.hansen@montcalm.edu:
- Mondays and Wednesdays from 11:30 a.m. to 12:30 p.m.
- Mondays from 8 to 9 p.m.
- Tuesdays and Thursdays from 11:30 a.m. to 1:30 p.m.
All coaching will be done using Microsoft Teams. If the times listed do not work, please email Sara for more options.

MCC Food Source in Student Services
The MCC Food Source is closed until the college reopens.

Student Services
Assistance with registration and other student-related needs are available through MCC’s Student Services Office Mondays through Fridays from 8 a.m. to 4:30 p.m. by emailing studentservices@montcalm.edu or by calling (989) 328-1277.

Student Success Center
Online Academic Counseling/Advising
Additional hours, including evening and weekend appointments, continue to be available for online counseling and advising. To participate, students may set up an appointment to speak with a counselor/advisor by telephone or by using Microsoft Teams. Appointments are required and can be scheduled by contacting MCC’s Student Success Center at studentsuccess@montcalm.edu or call (989) 328-1264.

Walk-in and in-person Counseling/Advising
All in-person and walk-in counseling and advising is canceled until further notice. Appointments for online counseling and advising may be made by contacting MCC’s Student Success Center at studentsuccess@montcalm.edu or call (989) 328-1264.

New student orientation
New students are required to complete an orientation prior to registration. The orientation may be done online at any time by clicking here.

Academic Coaching (formerly tutoring)
Free online academic coaching (formerly tutoring) is available to all registered MCC students. For more information about connecting with an academic coach, contact the Student Success Center at studentsuccess@montcalm.edu or call (989) 328-1264.

Online academic coaching through NetTutor®
Additional online resources for academic coaching (formerly tutoring) are available through NetTutor®. NetTutor provides 24/7 live academic coaching in many subjects. To access NetTutor®, click on NetTutor® on the course navigation inside your Canvas class site. For more information, contact MCC’s Student Success Center at studentsuccess@montcalm.edu or call (989) 328-1264.
Proctored Testing
Proctored testing will not be available until the college reopens. For more information, contact MCC’s Student Success Center at studentsuccess@montcalm.edu or (989) 328-1264.

ACCUPLACER testing
ACCUPLACER testing is available online. Students must have an Internet connection, Webcam, and microphone to complete the testing. To schedule an appointment, please complete this form. For more information, contact MCC’s Student Success Center at studentsuccess@montcalm.edu or (989) 328-1264.

HESI Testing
HESI testing is available online. To schedule a HESI assessment, fill out the form here. For questions, contact MCC’s Student Success Center at studentsuccess@montcalm.edu or (989) 328-1264.

Writing Center
MCC’s Writing Center will continue to offer online writing consultations. To make an appointment, please email writingcenter@montcalm.edu. You may also schedule online using Starfish or make an appointment by choosing Library in the Live Chat drop-down menu on MCC’s website. Limited phone service will be available by calling the library for appointments at (989) 328-1261. For more information, visit www.montcalm.edu/writing-center. Hours are:
- Monday through Thursday: 10 a.m. to 6 p.m.
- Friday: 10 a.m. to 2 p.m.

Outside resources
United Way 2-1-1
Need help with food, shelter or utilities during the Coronavirus (COVID-19) pandemic? Call 2-1-1. United Way 2-1-1 offers confidential, free assistance with social and community services including: Housing and utility services; food pantries; fraud and identity protection; disaster relief; tax preparation; veterans services; counseling services; childcare; alcohol treatment; job assistance; legal services; healthcare; credit counseling; and more. It is available to all Michigan residents. To access it, simply dial 2-1-1. The 2-1-1 service also has details about the food resources being offered by local K-12 school districts at this time.

General assistance
If you are homeless or in need of assistance, please contact MCC’s counseling office by calling 989-328-1264. You can also contact local resources directly. These include:
- RAVE, domestic violence shelter in Ionia – 1-800-720-7233
- Straight Street, addiction recovery facility in Greenville – 616-754-7951
- Randy’s House, addiction recovery facilities in Greenville – 616-498-4608
- EightCAP, housing assessment resource agency in Greenville and Ionia – 616-754-9315
- Have Mercy, homeless services provider/interim housing facilities in Greenville – 616-225-8055.