

# MCC creates one-stop center for students

By Shelly Springborn

Montcalm Community College is applying the “one-stop shopping” concept to its Student Services Department as the place to manage the business of being a student.

The new one-stop center, in the upper level of the Donald C. Burns Administration/Library Building on MCC’s Sidney campus, merges the college’s Student Success Center with its Student Services Department, Financial Aid Department and Business Office. In doing so, students have one physical location where they may receive services such as:

- Inquire about the college’s programs
- Apply to become an MCC student
- Apply for financial aid
- Check their college or financial aid application status
- Meet with an advisor or counselor
- Complete assessment testing
- Register for classes
- Pay their college bill

MCC student Abbagail Clark of Sumner, at left, is assisted by Student Services Support Specialist Caron Bianchi.

**“The new one-stop center will allow us to serve our students with greater effectiveness.”**

*– Debra Alexander, MCC Dean of Student and Enrollment Services*

According to MCC Dean of Student and Enrollment Services Debra Alexander, bringing together all of these areas in one location is intended to simplify the user experience for potential and current students.

“Traditionally, our services have been in different buildings on our main campus. This was often confusing for our students,” Alexander said. “The new one-stop center will allow us to serve our students with greater effectiveness.” ■

## For more information

Visit or LiveChat: [montcalm.edu](http://montcalm.edu)

Email: [studentservices@montcalm.edu](mailto:studentservices@montcalm.edu)

Call: **989-328-1277**

## MCC's support services

Since 1965, more than 125,000 learners have achieved their educational and career goals at Montcalm Community College. A variety of support services helps ensure the tradition continues.

- **Academic counseling and advising** helps students navigate the college environment and their degree program requirements.
- For students who are undecided about their course of study, a **Career Services** appointment can help provide resources and support. MCC's Career Services is designed to help students choose a field of study that best suits their interests and personality, leading to employment and career satisfaction. In addition to scheduling a career advising session, students can utilize our online career exploration links, personality assessments and job boards.
- ACCUPLACER, ACT, GED and Work-Keys testing is administered in MCC's **testing centers**, with locations on the college's Sidney and Greenville campuses. Proctored testing is available for distance learning.
- **Free academic tutoring and supplemental instruction** is provided to currently enrolled students who are experiencing academic difficulty.
- **Financial aid assistance** is available to help students and potential students consider their financial aid options and explore scholarship opportunities. The first step is to complete the Free Application for Federal Student Aid (FAFSA) available at [fafsa.gov](https://www.fafsa.gov).
- **MCC's Library** offers books and other reference materials, a wide variety of databases with onsite computer access for completing research, study rooms, a printing station, wireless Internet access and more. Library staff is available to assist users with finding materials.
- **Computer labs** offer computers for student and public use featuring state-of-the-art technology, printing services on a pay-per-page basis and help from lab assistants.
- **The Food Source at MCC** provides current MCC students with nutritious food items while classes are in session.
- **MCC's Math Center** provides math coaching for students currently enrolled in an MCC math course.
- **MCC's Writing Center** provides students with free one-on-one assistance with writing assignments from any MCC course. The center features friendly, helpful, competent consultants; useful handouts and reference books; and computers for consultation and composition.
- **MCC's Student Emergency Assistance Fund** was established by the MCC Foundation (MCCF) to help students at risk of not continuing their education due to unexpected financial difficulty.
- **The MCC Express Conductor Program** supports student success by partnering students with a conductor to help them get the most out of their college experience and feel comfortable throughout their college journey.
- **MCC's Accessibility Services** assists students in overcoming barriers so they can focus on their education. A reasonable academic accommodation ensures equal access and equal opportunity to participate in MCC's courses, services, activities and facilities.